COMMERCIAL TERMS OF SERVICE

In order to provide our customers with the best quality of service, we ask you to take a moment to review the following Terms of Service. It is the customer's responsibility to be familiar with our service guidelines throughout our service agreement. Please contact us with any questions.

ROLL-OFFS

County Waste Service offers a 22 cubic yard roll-off with dual rear access doors. Dimensions are 14' L x 7' W x 6 'H.

Price of service may vary depending on location and / or type of waste to be disposed.

Roll-offs are the property of County Waste Service, however the customer assumes full responsibility of the containers while on their location. Container(s) are subject to replacement charges if they are lost, stolen or damaged beyond normal wear and tear. County Waste Service reserves the right to determine normal wear and tear condition.

DELIVERY AND COLLECTION

Rental charges commence when the roll-off is delivered to site. County Waste will place the unit in a location that offers unencumbered access. We will endeavor to provide collection and removal of the roll-off from the site within 24 hours of notice.

For normal service, we cannot accept dead animals, asbestos, hydrocarbon based fluids, tires, propane tanks or other hazardous materials. However, we can accommodate these types of materials under our Class-1 material disposal plan options.

All loaded containers must be able to be legally transported. Debris must be within the box, with nothing protruding past the outside edges. Over filled containers cannot be accepted. Any box that is over filled will be subject to off-loading. Contents must not exceed 10,000lbs. Absolutely no dirt, concrete, paint or brick.

COUNTY WASTE SERVICE

MAILING ADDRESS:

County Waste Service P.O. Box 5022 Abilene, TX 79608



COMMERCIAL TERMS. CONTINUED

BILLING & PAYMENTS

Customers will be billed at the time of service for delivery of container. All other associated fees will be charged after the container has been serviced. There are several easy payment options to choose from (a) Electronic Bank Draft, (b) Recurring Credit Card Payments (c) Check by Mail (d) Cash at our office or (e) Pay on the website using a Credit or Debit card. Payment terms are subject to change if the customer is repetitively delinquent. All credit card transactions are subject to a \$1.95 convenience fee. Convenience fees can be avoided by paying via options (a),(c) or (d) listed above. A \$30 bank charge will be applied on all returned checks.

SERVICE CANCELLATION

County Waste Service reserves the right to terminate a customer's account at any time.

SERVICE DELAY

In the event of inclement weather or unforeseen circumstances, your service could be delayed until the conditions are safe for service to resume. <u>Like us on facebook</u> to get updates anytime there is a service delay.

HOLIDAY SCHEDULE

Our published holidays are Thanksgiving, Christmas and New Year's. Our office hours may differ from our pickup hours.

Trash collection will be conducted the day following the holiday. This may or may not affect every customer. Please <u>follow us on Facebook</u> for all scheduled route delays.

PAYMENTS

MAIL

Payments to be mailed to: County Waste Service P.O. Box 5022 Abilene, TX 79608

ONLINE

Or, you can conveniently pay online at www.countywasteservice.com

